

**Annexure A****Escalation Matrix:**

| <b>Details of</b>        | <b>Contact Person</b> | <b>Address</b>   | <b>Contact No.</b> | <b>Email Id</b>  |
|--------------------------|-----------------------|--|--------------------|--|
| Customer care            | Santhosh Sanu         | 1 <sup>st</sup> Floor, Queen Paradise,<br>Curve Road, Shivaji Nagar,<br>Bangalore 560051<br>Karnataka  | 9902989897         | <a href="mailto:santhosh.s@fisdom.com">santhosh.s@fisdom.com</a>     |
| Head of<br>Customer care | Sagar Parekh          | 1 <sup>st</sup> Floor, Queen Paradise,<br>Curve Road, Shivaji Nagar,<br>Bangalore 560051<br>Karnataka  | 9819718508         | <a href="mailto:sagar.parekh@fisdom.com">sagar.parekh@fisdom.com</a> |
| Compliance<br>Officer    | Krishna Jakkula       | Kanakia Wall Street, Office<br>Unit No. 1002, A Wing,<br>10 <sup>th</sup> Floor, Andheri Kurla<br>Road, Chakala, Andheri<br>(East), Mumbai – 400 093 | 8951949507         | <a href="mailto:compliance@fisdom.com">compliance@fisdom.com</a>     |
| CEO                      | Rakesh Singh          | Kanakia Wall Street, Office<br>Unit No. 1002, A Wing,<br>10 <sup>th</sup> Floor, Andheri Kurla<br>Road, Chakala, Andheri<br>(East), Mumbai – 400 093 | 9642596425         | <a href="mailto:ceo@fisdom.com">ceo@fisdom.com</a>                   |

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